Newsletter - April 2008

brought to you by **www.RMRoberts.com**

In this issue:

- ❖ *New Computer Service and Repair textbook is now available.*
- ❖ *Two new CompTIA certifications you might find interesting.*
- ❖ *A new free practice quiz for you class.*
- ❖ *A new free lab activity for your class.*
- ❖ *A new free class activity for your class.*

It has been a while since we sent out a newsletter. We have been very busy working on the newest editions of Computer Service and Repair 3rd Edition and Electricity and Electronics 10th edition. Both are ***ready*** for your fall classes and available from G-W.com.

Computer Service and Repair has been approved by CompTIA, and carries the CompTIA Approved Quality Curriculum (CAQC) seal of approval. The textbook has been reviewed and approved for the CompTIA exams by industry experts. The textbook will prepare your students for all four of the new CompTIA A+ exams, Essentials 220-601 as well as IT Technician 220-602, Remote support technician 220-603, and Depot Technician 220-604. Ancillary materials such as the student study guide, lab manual, teacher resource manual and test bank items will be ready soon, and available for your fall classes. Click on the link below to go directly to the publisher for ordering information.

http://www.g-w.com/products/detail.asp?id=108

Practice tests are always an excellent method of preparing your students. Here is a new short practice pop quiz based on the CompTIA Essentials. Click on the link LINK HERE for a short 20 question pop quiz for the CompTIA A+ Essentials exam.

Link here to Quiz 1

Link here to Quiz 2

More CompTIA 220-601 Essential pop quizzes will follow over the next several weeks, coordinated to match your end-of-the-year review.

CompTIA A+ Certification exams always have a few questions about the location of software applications and utilities. How about a work sheet or practice exercise for your students related directly to some of the most common paths and tasks. You can use the worksheet as a class assignment and later as a test or simply as a student reference for preparation for the Essentials exam 220-601. Click on the link LINK HERE to download a copy in PDF file format.

Link to Paths Worksheet

A new lab activity for your students - Here is a Vista Install lab activity I created to cover the basics of Windows Vista install process. At the time of this writing, Vista is not on the certification exam but trust me, it will be added by this summer.

Click on the link Link here to download a copy of the Windows Vista Install lab activity.

How about a short cut key hand out look at the following link to see and download a copy of Windows Vista short cut keys and Windows XP.

CompTIA PDI+ Printing and Document Imaging Certification

Are you teaching Electronics and Computer Service and Support?   If so, you will be interested in the CompTIA PDI+ Certification.   It is designed for entry level technicians working with printers, copiers, scanners, and multifunctional devices. If you are already teaching the A+, and also electronics, then it is an easy transition to the PDI+ certification.   This certificate covers basic computer objectives as outlined for the A+ plus basic electronics. You can download the objectives and some sample test items from the CompTIA web site. Use the link below to directly access more information about PDI+ Link here.

http://certification.comptia.org/pdi/default.aspx

The test items are a blend of A+, and basic electronics.

DHTI+ Digital Home Technology Integration

Another new CompTIA certification is DHTI+ which covers skills required to incorporate home digital technologies with computer technologies.

The purpose of this certification is to verify a person has sufficient knowledge for installing and supporting most everything electronic in a home or office. Test objectives cover VOIP, security systems, audio and video wiring, basic networking, home satellite systems, telephone wiring and more. It is ideal for a student that has completed A+ training as well as Network+ and has some basic electronics.   A little more study or experience installing telephone lines, security systems, and satellite systems will

provide them with all they need to pass the DHTI+ certification. To find out more, visit the CompTIA DHTI+ web page and download a copy of the test objects from the link.

http://certification.comptia.org/dhti/

Take the sample test items and you will be pleasantly surprised to see how much of the content relates directly to the A+, and Network+ certifications.

Feel free to go directly to www.RMRoberts/FTP_files and download any materials you might have missed for your PC or Networking class.